# Collaborative Consumption and the Consumer

#### What's in it for sustainability?



Dessau, 22.07.2014 Dr. Gerd Scholl IÖW – Institut für ökologische Wirtschaftsforschung, Berlin

#### COLLABORATIVE CONSUMPTION CONTRIBUTIVE PRODUCTION

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Porlement Citoyens

OPEN

KNOWLEDGE

(gov, data, culture, science, ...)



Quelle: http://www.slideshare.net/fullscreen/OuiShare/ouishare-at-european-economic-and-social/2

### The collaborative economy (1)









## The collaborative economy (2)



Quelle: http://www.slideshare.net/fullscreen/OuiShare/ouishare-at-european-economic-and-social/2

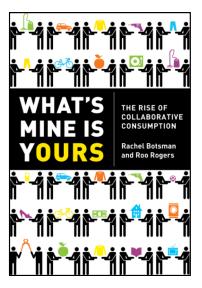
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# The rise of collaborative consumption



# The collaborative consumption movement



Source: collaborativeconsumption.com



Source: http://ouishare.net/

# KoKonsum.org



Source: kokonsum.org



Source: www.shareable.net



Source: www.thepeoplewhoshare.com

What is collaborative consumption?



- different form of consuming goods and services
- ownership is no longer a requirement for the use of goods
- access gains importance
- collaborative consumption <u>substituting ownership</u>
  - lending, renting, sharing or leasing
- collaborative consumption <u>based on ownership</u>
  - reuse of second-hand goods by donating, selling or swapping



# What is collaborative consumption?

- Botsman/Rogers (2010):
  - product service systems (PSS)
    - sharing, renting and leasing services
  - redistribution markets
    - reuse and reselling
  - collaborative lifestyles
    - sharing/exchanging time, space, skills, money etc.



Source: collaborativeconsumption.com

# Collaborative consumption 1.0





#### library



video rental store



laundrette



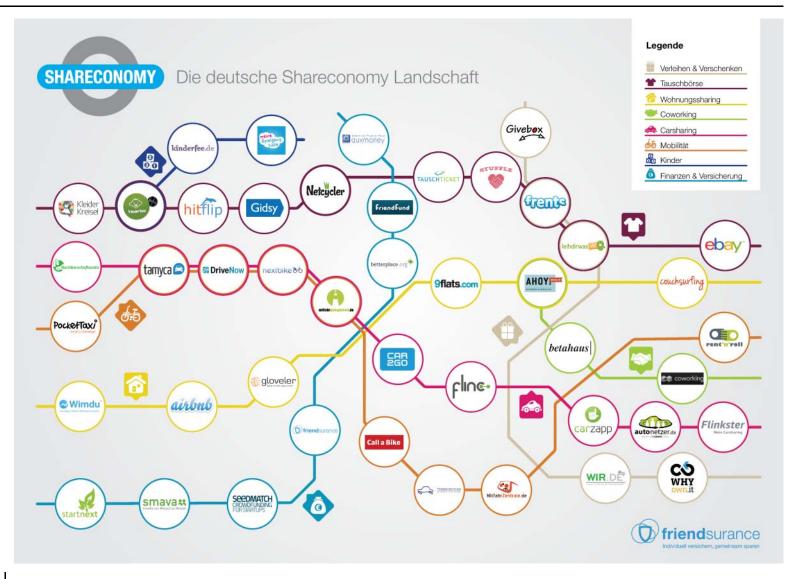
tool rental

car-sharing





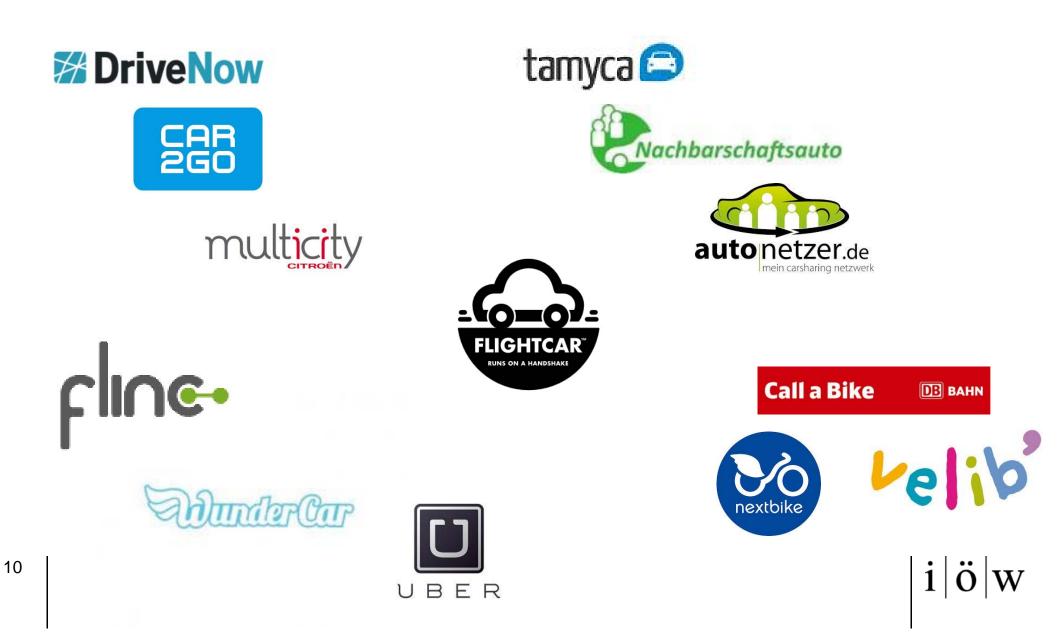
# Collaborative consumption 2.0



Quelle: friendsurance, https://www.friendsurance.de/blog/a/infografik-shareconomy-landschaft



# Collaborative consumption 2.0: Mobility





# Collaborative consumption 2.0: Lodging







couchsurfing

Collaborative consumption 2.0: Leisure















Collaborative consumption 2.0: Food











#### technology

new communication and information technologies, social media, mobile internet  $\rightarrow$  critical mass & convenience

#### - culture

changing attitudes towards ownership ; nomadic lifestyles; sustainable lifestyles

#### - reciprocity

rating and reputation systems (trust as new currency)

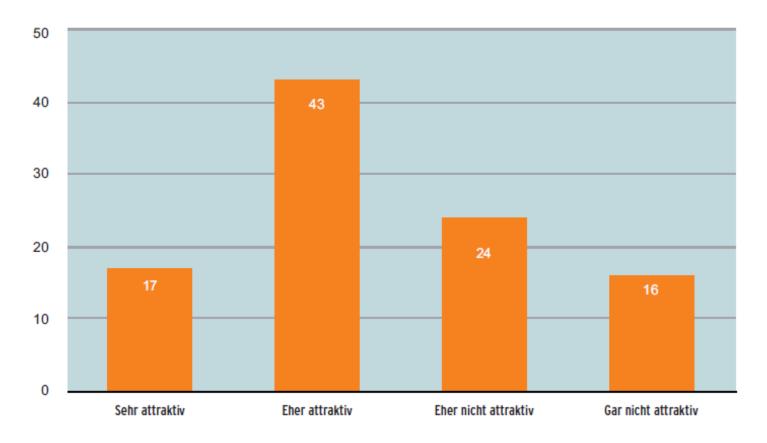
# sharing as business case e.g. innovative insurance solutions

Interest in collaborative consumption



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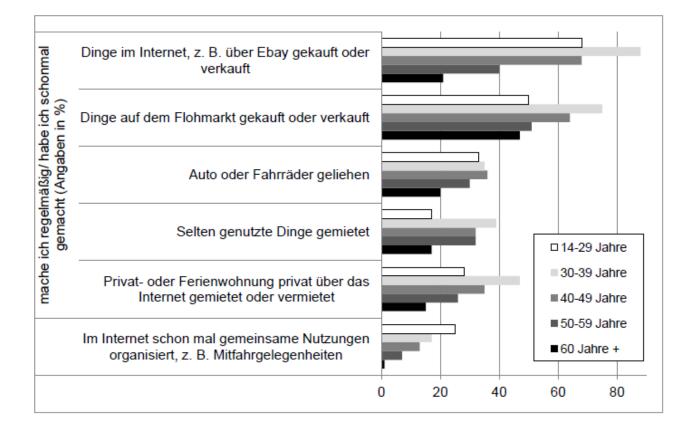
# 60 % of German population find renting and sharing (very) attractive



Spread of collaborative consumption (1)



 half of German population has tried collaborative modes of consumption (young segment, higher income)



Spread of collaborative consumption (2)



- "turning personal assets into income via a share economy is expected to surpass \$3.5 billion in 2014, with growth exceeding 25 %"
- goods people are most wiling to share or rent
  - electronic devices (28%)
  - power tools (23%)
  - bicycles, clothing, household items, sports equipment (22% each)
  - cars (21%)



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# Types of collaborative consumers

		Postmaterialistic values	Open to collab. consumption	Share in %
1	Socially innovative co-consumers	+	+	23,5
2	Consumption pragmatics	-	+	13,5
3	Postmaterialistic-convential shoppers	+	-	37,4
4	Consumers of the basis	-	-	25,6



# **Environmental effects**

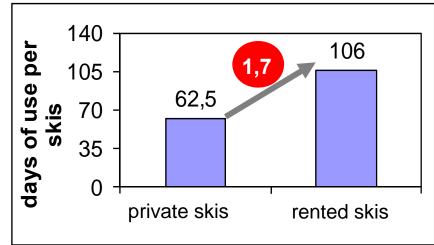


- global annual resource consumption per capita 10 tons
  - US: 27.5 tons
  - Europe: 14.7 tons
  - Asis: 13.8 tons
- resource extraction has increased by 80% in the last 30 years



- increase of resource productivity through ...
  - more intensive use of products

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favoring (re-) use of long-life
 products that offer more service units





#### undesired ecological side-effects

- <u>direct</u> rebound effects
  - over-utilisation or misuse due to shared use
  - additional transports induced through e.g. rentals
  - increased demand of used goods due to lower price

#### - indirect rebound effects

- money saved (through sharing or second hand) spent for other goods and services with bigger environmental footprint
- access to additional consumption opportunites ("additive consumption")



# **Car-Sharing**



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# Types of Car-Sharing





**Classic Car-Sharing** 



Fully flexible Car-Sharing

# consumer-to-consumer (C2C)



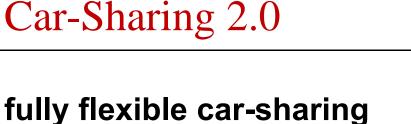
Peer-to-Peer Car-Sharing



**Car-Pooling** 

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multicity



 almost all producers offer own services

Quicar

Share a Volkswagei CAR 2GO

RUHR AUTE

**DriveNow** 

e.g. car2go:
6 German cities, 2,650
vehicles (2012)

citeecar

#### peer-to-peer car-sharing

tamyca 🖾

sharoo

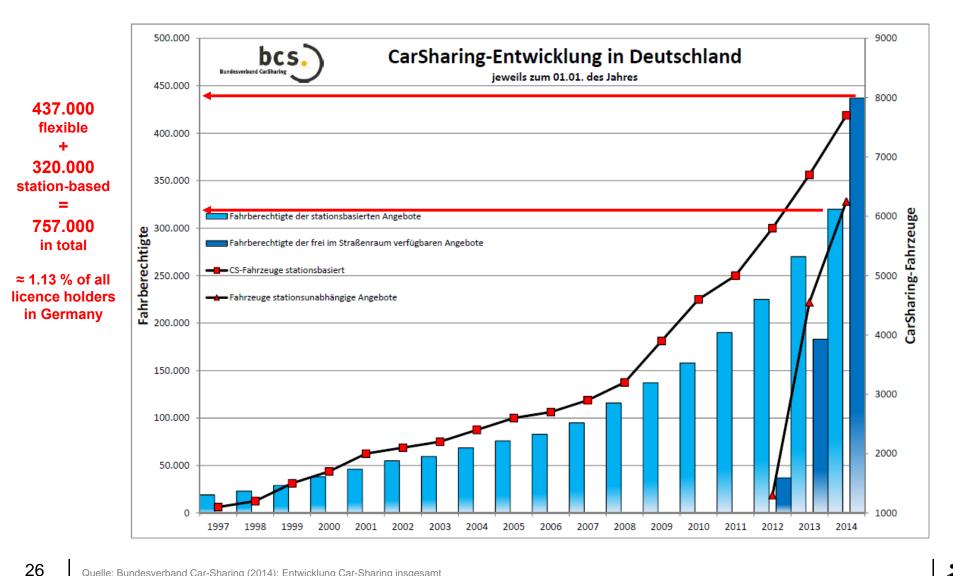
e.g. tamyca:
3,500 hirers, 35,000 users
(2013)







# **Development of Car-Sharing**





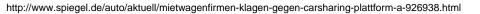
- Reduction of vehicle fleet (substitution of approx. 6 cars)
- Decrease of traffic-related emissions (CO<sub>2</sub>-emissions, noise, noxious substances)
- Reduction of required parking space, relief of urban traffic
- More environmentally friendly vehicle fleet (car-sharing usually uses smaller vehicles with lower emissions)
- Positive impact on user's regular mobility patterns (increased use of eco-friendly means of transportation)



# Controversies



- "This [collaborative consumption] is the transition from a culture of ego consumption to a culture of mutual supplementation and cooperation at eye level with direct opportunities for social contact and participation." (Dönnebrink 2014)
- "The success of companies such as Airbnb and Uber (…) results from information technology invading domains of life that previously have not been in the focus of commercialisation. This is not a revival of the idea of the commons, but rather its end" (Staun 2013)



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"The Rental War"

Politik Wirtschaft Panorama Sport Kultur Netzwelt Wissenschaft Gesundheit einestages Karriere Uni Schule Reise Auto

Nachrichten > Auto > Aktuell > Carsharing > Mietwagenfirmen klagen gegen Carsharing-Plattform

#### **Privates Carsharing: Der Mietkrieg**

#### Von Michael Kröger

Privates Carsharing boomt. Viele Autobesitzer vermieten ihre Wagen, anstatt sie unbenutzt in der Garage stehen zu lassen. Professionelle Autovermieter sehen darin verdeckte Geschäfte zu Dumpingpreisen - und klagen jetzt gegen eine Internetplattform für Gelegenheitsanbieter.

Traditional rental business fears competition from peer-to-peer sharing platforms.

Das Mietangebot klingt wirklich verlockend: Ein Audi A6 Avant für knapp 36 Euro pro Tag, 100 Kilometer inklusive. Der Fahrer genießt dafür den Komfort der Oberklasse mit Automatik, Xenonlicht, CD-Wechsler und elektrisch verstellbaren Sitzen. Seine Laufleistung von mehr als 150.000 Kilometern sieht man dem Audi in keiner Weise an - was will man mehr?

Autonetzer.de (Screenshot): Luxuskombi als heimlicher Star im Angebot

Der Luxuskombi ist so etwas wie der heimliche Star im Angebot von autonetzer.de. Die Internetplattform - mit 4000 Autos nach eigenen Angaben Marktführer im sogenannten Peer-to-Peer-Carsharing in Deutschland - versteht sich als Forum für Autobesitzer, die ihren Wagen mit anderen teilen möchten, um die monatlichen Festkosten zu reduzieren. Audi-Vermieter Sven Laux nutzt die Möglichkeit regelmäßig: "Ich brauche das Auto nicht oft", erzählt er. "Und vom Stehen wird es schließlich nicht besser."

Autonetzer spielt in der rasant wachsenden Branche der Carsharing-Anbieter die Rolle des aufmüpfigen Rebellen, der die Etablierten gründlich aufmischt - genauso wie die etwas kleineren Plattformen



Facebook



Sonntag, 13.10.2013 - 16:34 Uhr

Twittern 05 Empfehlen 111 Q •1

Drucken Versenden Merken

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Toyota





- circumvention of work, quality and legal standards
- commercialisation of formerly informal modes of exchange
- disproportionate benefits of a ,renting class'
- trust (as the new currency) is increasingly replaced by control mechanisms



# Conclusions



- collaborative consumption embraces a diversity of concepts
- collaborative consumption will supplement rather than fully replace conventional (ownership-based) consumption patterns
- collaborative consumption bears potential for higher resource efficiency and social cohesion
- commercialisation and dynamic growth requires a new regulatory framework



# Thank you very much.

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22.07.2014





# IÖW studies on collaborative consumption









#### 2013